

The Learning Disability Partnership Board in Surrey



Bulletin - March 2014

Updating you about our work

Our Joint Health and Social Care Self Assessment Framework

What is the Self Assessment Framework?

The Government asked all Partnership Boards to check how well services are working for people with learning disabilities and their families in their areas



Surrey reported on our work from April 2012 to March 2013.

- We answered questions about health, social care and including people.
- We sent the Government lots of facts and figures.

The full report of our assessment is available on our website www.surreypb.org.uk and will be published on the ihal website www.improvinghealthandlives.org.uk.

We had to rate how well we are doing by using traffic lights



- Red** means we are not doing well and need to improve.
- Amber** means we are doing some things well, but there is still work to do.
- Green** means we are doing really well.

We will be doing this assessment every year. We have done lots of good work since April 13 which we couldn't include in this 2012 to 2013 assessment.

We expect to be able to rate ourselves amber or green this year for many issues we rated ourselves red for in 2012 to 2013. We will write an action plan to say how we will do this.

How we found out the views of people in Surrey

Providers of services in Surrey gave us lots of facts and figures.



We designed an Easy Read questionnaire to get the views of people with learning disabilities.



We also talked to lots of groups. People had their say at our Big Event Partnership Board meeting in November 2013.

Health and people with a learning disability

There are 129 GP Practices in Surrey. 82 practices had signed up to do annual health checks by March 13.

- 1778 people were eligible for an annual health check in 2012/13. 1308 people had a health check.
- 3130 people were eligible for a health action plan in 2012/13. 2970 people had a health action plan.
- 210 people attended A&E, 560 attended outpatients and 183 had stays in hospital in 2012/13.
- 119 people with a learning disability were in receipt of Continuing Health Care.

How we rated ourselves on health issues:

Underneath each subject is an update on the work we have done since April 2013.

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GP Registers

Our Primary Care Liaison Nurses are working to make sure GP Surgeries have up to date lists of patients who have a learning disability.



Annual Health Checks

8 out of 10 GP Surgeries have now signed up to do annual health checks for people with learning disabilities in Surrey.



Health Action Plans

We are launching our new Easy Read Health Action Planning Toolkit in March 2014 which will link annual health checks and health action plans together.



Health Screening 1

GP Surgeries are working to make sure people with learning disabilities are checked for obesity, Diabetes, Cardio Vascular disease and epilepsy.



Acute Liaison Nurses

Our Acute Liaison Nurses have been doing very good work in Surrey's hospitals making sure people with learning disabilities get equal care.



Flagging people

Acute Liaison Nurses have done further work with hospitals to help them to recognise when a person has a learning disability.



Community Healthcare

Dentists and Opticians in Surrey have information packs to help them support people with learning disabilities.



Health Screening 2

GP Surgeries are working to make sure people with learning disabilities use breast, bowel and cervical screening services.



Criminal Justice

Our Prison Liaison Nurse has been helping prisons in Surrey get better at supporting people with a learning disability.

Social care and people with a learning disability

There were 3612 people with learning disabilities receiving social care services in Surrey in 2012/13.

- 1650 people had an assessment or re-assessment of their needs in 2012/13.
- 2550 people received community based services in 2012/13.
- 1410 people received residential care in 2012/13.
- 30 people received nursing care in 2012/13.

How we rated ourselves on social care issues:

Underneath each subject is an update on the work we have done since April 2013.



Regular Care Reviews

We rated ourselves red because under 90% of people have had a review. This year we have been visiting everyone living out of Surrey who we fund.



Contracts

Care providers all have contracts. This year we issued new contracts but not all have been signed and returned.

Monitor



Foundation Trusts

Surrey and Borders Partnership NHS Trust support people with a learning disability. They met all the standards required by Monitor.



Safeguarding

We have an action plan in place for Winterbourne View. We respond fast to safeguarding alerts. We need to check action is taken after an investigation.



Recruitment & Training

We have lots of good examples across Surrey of people with learning disabilities helping to choose and train staff. We still need to do more of this.



Dignity and Respect

Staff have training on treating people with dignity and respect as part of their job. Providers will be giving us evidence of care worker practice.



Local Councils

We work closely with the 11 local councils in Surrey. Some Surrey County Council staff are based in local council offices.



Whistleblowing / complaints

Organisations have policies about whistleblowing. Our Quality team tell us that whistleblowing happens and leads to safeguarding alerts.



Mental Capacity Act

A lot of good work and training is happening in Surrey. We need to get better at recording what we do.

Involving people with a learning disability

There were 365 people with a learning disability in paid employment in Surrey in 2012 to 2013..

- Another 240 people did voluntary work.
- 1120 people lived in settled accommodation with family/friends, and 15 lived in sheltered accommodation.
- 790 people lived in supported accommodation, and 35 lived with a family through adult placement.
- 140 people owned, or part owned their home, and 110 had tenancies in rented accommodation.

How we rated ourselves on involving people:

Underneath each subject is an update on the work we have done since April 2013.

10



Joint Working

Surrey County Council and health services in Surrey do not have a formal agreement about working together. This is being worked on in 2013.



Local services / Transport

People with learning disabilities have problems using their bus passes and companion passes.

Bus drivers need better training about this.



Arts and culture

Many people with learning disabilities are actively involved in the arts in Surrey. They put on events & shows and take part in many activities.



Sport and leisure

The London 2012 Games got people with learning disabilities more involved in sport.

New activities like boccia and accessible cycling have started.



Employment

Many people with learning disabilities have support with paid or voluntary jobs in Surrey.

Surrey County Council needs to employ more people.



Transition

Surrey is a Trailblazer site for the single education, health and care plan for young people so we are ahead of most other areas in this work.



Community & Citizenship

Our Bus Tour for Learning Disability Week helped to promote the work people do to benefit their communities.



Involving service users

We are good at involving people. We need to make sure that more information is designed in Easy Read.



Involving family carers

Family carers are very active members of our Partnership Board and Local Valuing People Groups.